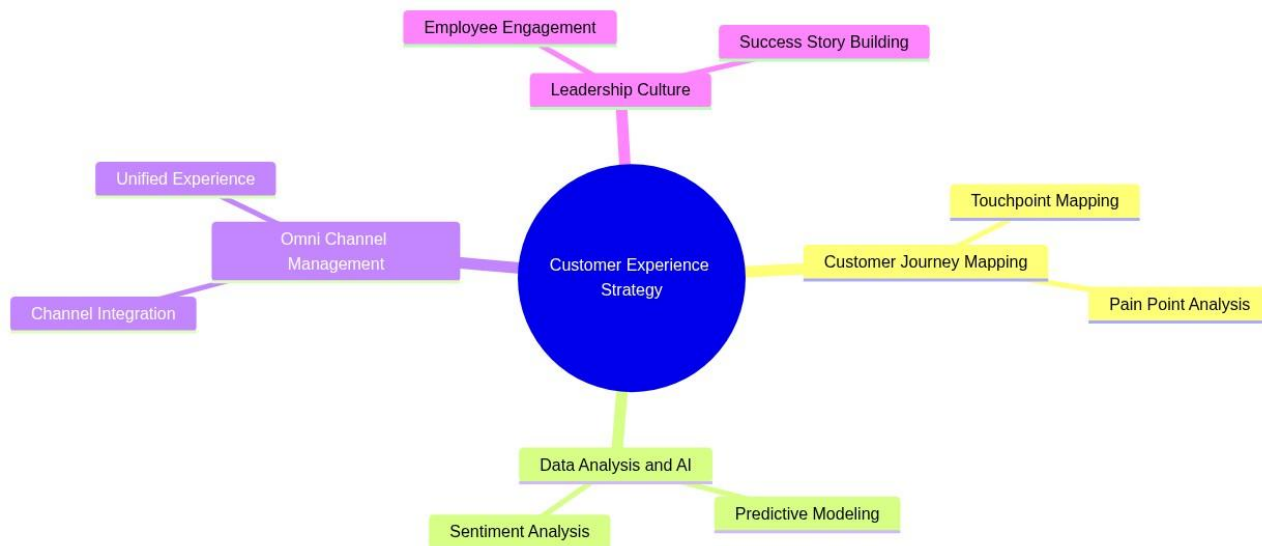


الشهادة المهنية في تجربة العملاء (Advanced)

Customer Experience Strategy



mindmap

root((Customer Experience Strategy))

Customer Journey Mapping

Touchpoint Mapping

Pain Point Analysis

Data Analysis and AI

Predictive Modeling

Sentiment Analysis

Omni Channel Management

Channel Integration

Unified Experience

Leadership Culture

Employee Engagement

Success Story Building