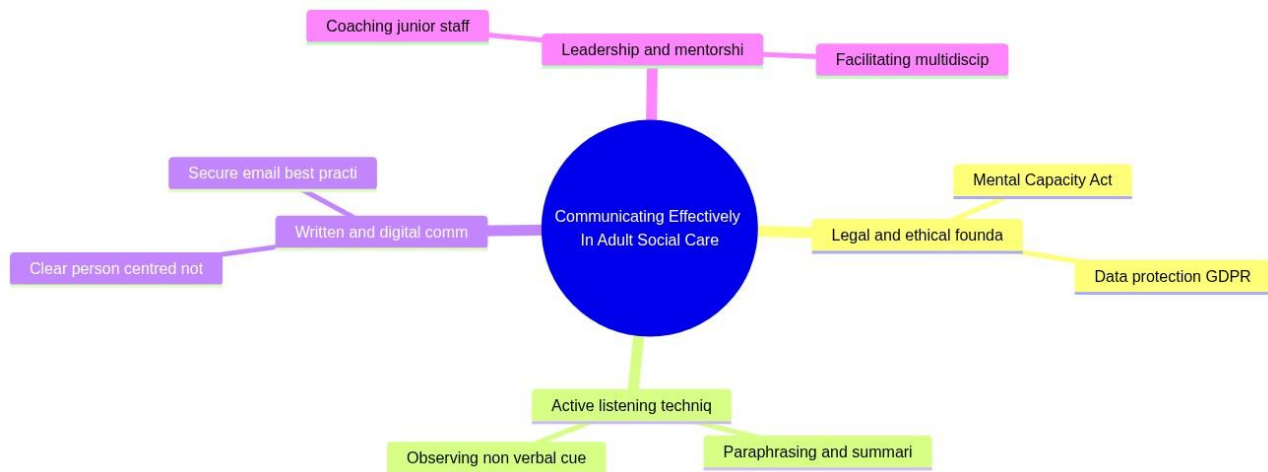


Nvq Level 3 Care Certificate (Advanced)

Communicating Effectively In Adult Social Care



mindmap

root((Communicating Effectively In Adult Social Care))

Legal and ethical founda

Mental Capacity Act

Data protection GDPR

Active listening techniq

Paraphrasing and summari

Observing non verbal cue

Written and digital comm

Clear person centred not

Secure email best practi

Leadership and mentorshi

Coaching junior staff

Facilitating multidiscip