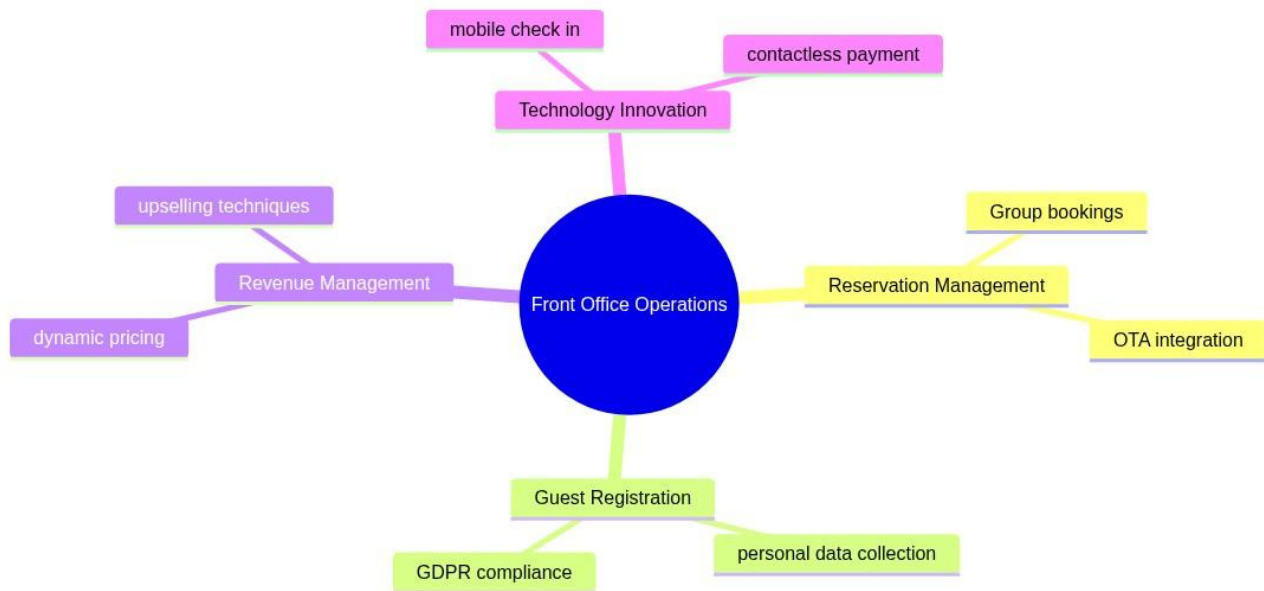


Global Certificate in Hotel Management and Operations (Higher)

Front Office Operations



mindmap

root((Front Office Operations))

Reservation Management

Group bookings

OTA integration

Guest Registration

personal data collection

GDPR compliance

Revenue Management

dynamic pricing

upselling techniques

Technology Innovation

mobile check in

contactless payment