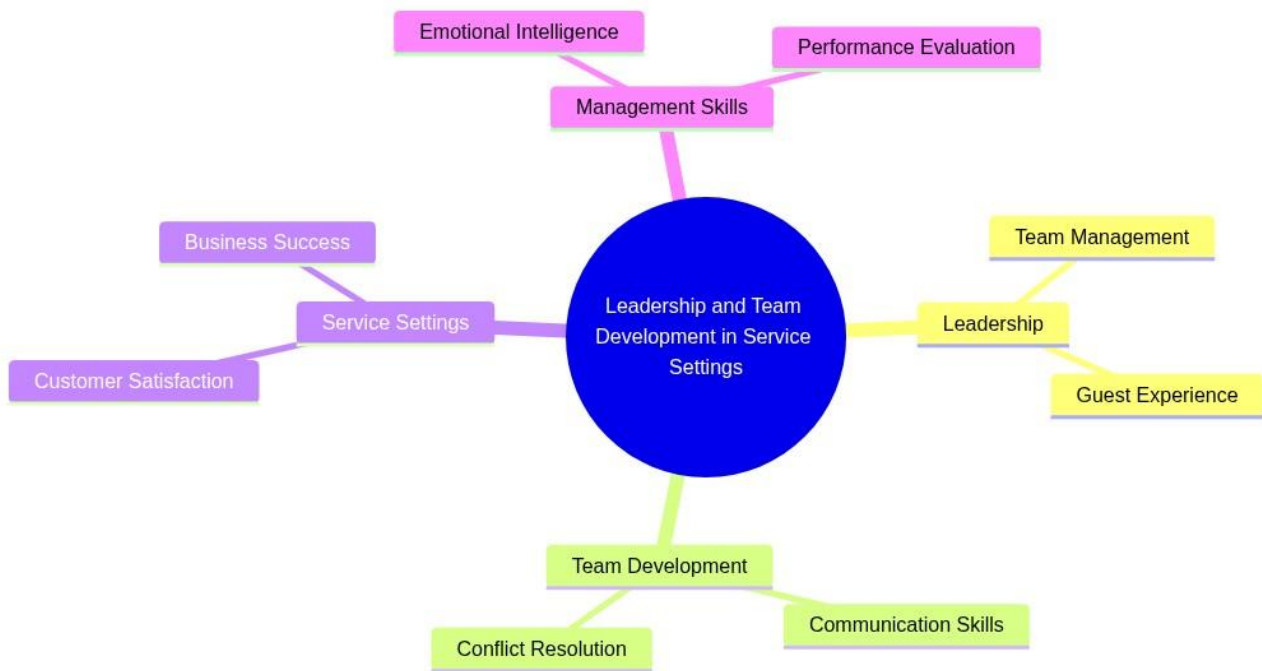


Postgraduate Certificate in Guest Experience Management in Hospitality and Tourism

Leadership and Team Development in Service Settings



mindmap

```

root((Leadership and Team Development in Service Settings))
  Leadership
    Team Management
    Guest Experience
  Team Development
    Communication Skills
    Conflict Resolution
  Service Settings
    Customer Satisfaction
    Business Success
  Management Skills
    Emotional Intelligence
    Performance Evaluation
  
```