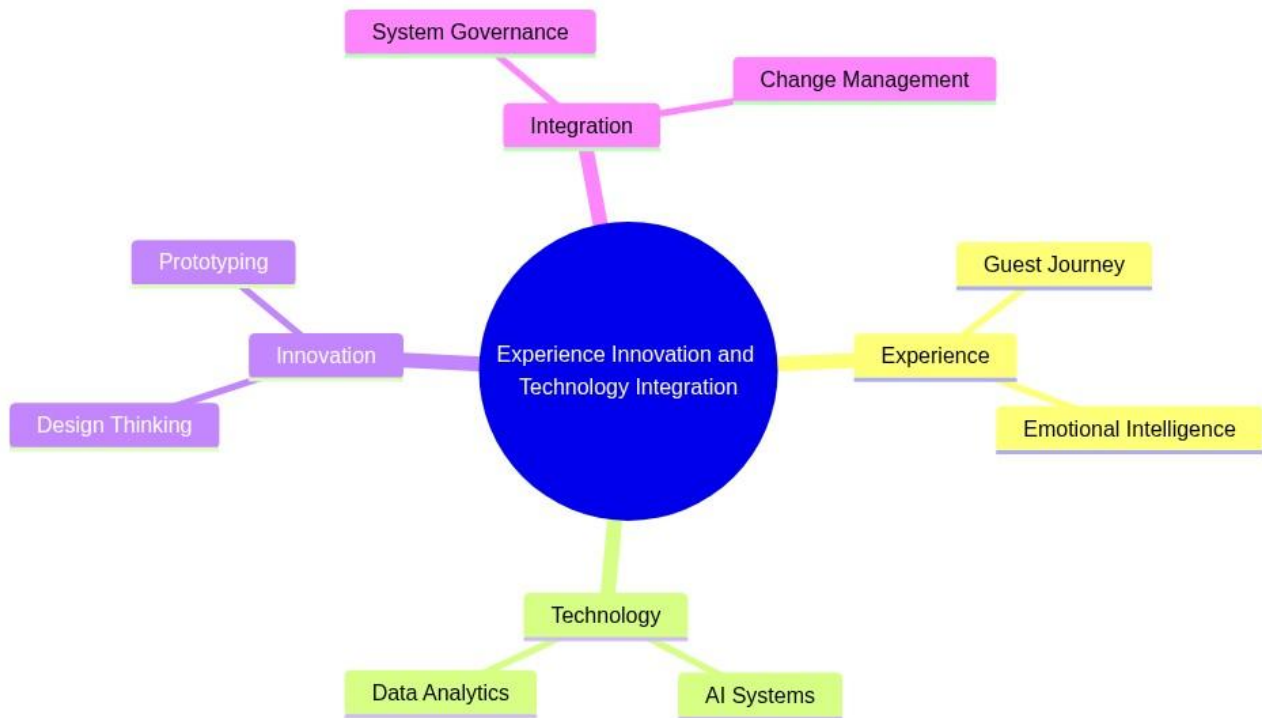


Postgraduate Certificate in Guest Experience Management in Hospitality and Tourism

Experience Innovation and Technology Integration



mindmap

root((Experience Innovation and Technology Integration))

Experience

Guest Journey

Emotional Intelligence

Technology

AI Systems

Data Analytics

Innovation

Design Thinking

Prototyping

Integration

System Governance

Change Management